

Focus Feedback

RELEASE UPDATE JUNE 2020

THIS IS A LIST OF ALL IMPROVEMENTS AND BUG FIXES

IMPROVEMENTS

- Set Default width of all charts to 50% instead of 100% so dashboards can be set up more easily without needing to change the width on every chart.
- Result filter has been added to the CLF module of the front-end. You can now filter the calls based on their made results.
- Enabled sender_firstname tag in the automated e-mails that trigger when a CLF call is assigned to somebody or a result is made.
- Added background color for the NPS number within the CLF details window. The NPS numbers are now shown with their appropriate segment colors.
- CLF notes are now sorted from top to bottom. When a note is added it shows at the bottom of the screen. The application automatically scrolls to the bottom to show the latest added notes.
- CLF system notes in the CLF detail screen are now hidden by default. A button is added where the user can choose to show only user notes (default), only system notes or all notes combined.
- Added three new fields to the daily export of all responses of Focus Feedback. The export now includes the fields: positive feedback, negative feedback and callback flag.
- The fields "reminder after" and "reminders" which allow a user to set the number of reminders and after how many days that reminder should be sent now show two numbers instead of one.

BUG FIXES

- Company name did not show when logging in to the front-end through the back-end.
- Extra filters did not function in the Bucket tab. They now show their proper values.
- Call to action button when a dashboard was shared with another user did not function anymore. This issue has been resolved.
- Status filter in the CLF module showed wrong properties.
- Bug fixed where it was allowed to add 1 tag multiple times.
- When editing the summary of a CLF call it did not update the notes properly this issue has been resolved.
- CLF Bucket filters disappeared when opened after creating a dashboard, but is fixed.
- Fixed an issue where the user filters in the CLF module showed a strange width when opening the modal.
- Fixed some bugs with the CSI module where the report was not functioning properly.
- Fixed some bugs in the report mailer where the question selection button was generating unexpected errors.
- An issue is resolved where the daily export of all responses was not functioning anymore.
- Resolved a bug where the chart that was added to the home screen of the front-end stayed in the home screen when switching to another application.
- Fixed a bug where it was not possible to search on the first name within the user list of Focus Feedback.